

# For All Chapter Sizes October 11, 2018

#### 1. Governance

- a. How do you recruit new board members?
- b. How do chapters plan for board and committee succession?
- c. What is your board and committee structure?
- d. Do you have a set timeline or system for recruitment and terms of service?
- e. What are your chapter's goals for 2019?
- f. Are chapters making representatives of collegiate chapters regular board members or have some other arrangement for their representation?

## 2. Membership

- a. How do you recruit members?
- b. Full list of "benefits" they are providing for their members to make membership worthwhile.
- c. How does your chapter measure engagement?
- d. Does anyone set goals or use metrics to assess member involvement/engagement?
- e. How can we better build community with Chapter members as well as nonprofits to grow membership?
- f. Do you seek to jump to the next level of chapter membership or focus on maintaining the status quo? Value proposition? Methods for increasing membership?
- g. How other chapters are managing member relationships, i.e. are they using any CRM software or a chapter database?
- h. What do you do to orient new members?
- i. Do any chapters currently celebrate these in any way? For example, people who have been members for 5 years, 10 years, etc.
- j. Are other large chapters seeing decreases in membership?
- k. How do you convert non-member program attendees to members?

# 3. Inclusion, Diversity, Equity & Access

- a. How are other chapters successfully achieving their IDEA Goals?
- b. How does your Chapter appeal to small NPO without staff?
- c. How do you reach members who are far away from your meeting locations?
- d. How do you build engagement opportunities for those who may be blocked from membership due to financial constraints? What ideas are other Chapters using to

# challenge exclusion?

# 4. Be The Cause/EMC

a. What is your Be The Cause campaign?

#### 5. Education

- a. How do you create high quality education programs and market them effectively?
- b. What ideas do you have for program topics?
- c. What chapters collaborate with other chapters on an annual conference (or manage their own)? What model/resources do they use for conference management, sponsorship/exhibitor outreach, logistics, etc.? Does the conference have a profit motive or a break-even motive?
- d. What are your monthly programs?
- e. How do you plan your regional conference? (sponsorships, themes, etc.)
- f. How do you make your education programs appeal to those in different stages of their careers?

## 6. National Philanthropy Day

- a. How does your chapter celebrate National Philanthropy Day?
- b. How do you honor your honorees?

#### 7. Communications

- a. To what extent are other chapters the leaders in their community for issues around philanthropy? For example, if the newspaper is writing a story related to philanthropy, so they call your chapter? To what extent do like-sized chapters view this as their role?
- b. How do other Chapters effectively communicate with their members?
- c. We have a hard time figuring out how to inform our community about AFP. How are other chapters successfully spreading the word about the AFP member benefits and about AFP in general.

## 8. Other

- a. How do you market your scholarships and generate a buzz around it?
  - i. What is your scholarship budget
- b. How did you build your mentor program and engaged Sr. Members as mentors?
- c. Explore what resources chapters make available where a member could bring an ethical question in confidence and receive support and guidance.
- d. Do chapters have a full time or part time paid professional that supports their chapter?

## 9. Open Discussion

10. Volunteer to be the facilitator/recorder for 2018 International Conference